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To Whom It May Concern

Michael Jenkin and Sam Webster from Business Technology Partners have been providing IT Support to Cargo Traders for the last year or so.

During this time they have shown a high level of competency and professionalism.

They have designed and installed a major upgrade to our interstate network that links our offices in Adelaide, Melbourne and Sydney. The upgrade was carried out with a minimum of disruption to our critical services to Australian Customs and Australian Quarantine, and was completed on time and with no problems.

At all times we have found them courteous and proactive in their advice to build a better IT environment for our company, and able to explain complex IT matters in readily understandable laymen's terms. They have always reacted quickly and competently to any problems that we have had.

I have no hesitation in recommending their services to other IT users.

A handwritten signature in black ink, appearing to read 'EBland', written over a horizontal line.

Elizabeth Bland
Director
29 August 2008